

**SPECIFICATIONS
X-RAY/PROCESSOR EQUIPMENT
MAINTENANCE AND SUPPLIES
(ALL INCLUSIVE)**

This contract shall be a total coverage contract; to include all maintenance, emergency service calls, parts, labor, consumables and travel expenses.

Maintenance shall be scheduled every four (4) weeks, or 13 times annually for Chattanooga-Hamilton County Health Department, Montgomery County Health Department, and Sumner County Health Department.

The successful bidder is responsible for scheduling visits with the point of contact (POC) shown on the attached list and providing a copy of the schedule at the start of the contract. If a scheduled visit cannot be kept due to extenuating circumstances, the contractor shall contact clinic personnel to reschedule as soon as possible.

Contract service personnel must complete the following:

- 1. Clean the processor**
- 2. Change solutions**
- 3. Install new filter**
- 4. Check recirculation and replenisher and adjust as necessary**
- 5. Visually inspect racks and disassemble when needed**
- 6. Check all pumps**
- 7. Sensitometric film processed and read with densitometer**
- 8. Film placed in "in-house" file**
- 9. Replenish/replace all consumables, i.e., developer and fixer**

The scheduled visit shall ensure sufficient fluid(s) is housed in the equipment and the equipment is completely operational.

The bid for total coverage shall include the cleaning of the processor, all repairs, travel expense and parts with the exception of the consumable supplies listed on price sheet.

All additional service calls between inspections shall be made at no charge. These calls shall be coordinated with the agency.

The Contractor shall respond by telephone within four (4) hours and on-site within 24 hours.

Maintenance, when requested, shall be performed during the State's normal business hours (8:00 A.M. – 4:30 P.M.) Monday-Friday excluding legal holidays as proclaimed by the State Commissioner of Human Resources.

The State will not pay the contractor for overtime after the State's normal working hours.

The contractor shall be trained on the equipment listed. At the State's request, the contractor may be required to furnish evidence of training. Equipment shall be maintained in accordance with manufacturer's standards.